

	<b>QUALITY POLICY STATEMENT</b>	Doc. №	PT-QP
		Revision № 1	25.09.2025

At “PASHA Travel”, commitment to quality and excellence is the forefront of our operations. We are dedicated to delivering outstanding travel services that meet and exceed client expectations. Our team constantly works to enhance our processes and uphold a robust quality management system.

In alignment with ISO 9001:2015, our Quality Policy is based on the following principles:

- **Customer Focus** – We prioritize understanding and fulfilling the needs of our clients to ensure their satisfaction and long-term trust.
- **Continuous Improvement** – We are dedicated to the continuous enhancement of our services, internal processes, and quality management system to ensure operational excellence and innovation in all areas of our business. The company's employees make direct impact in achieving the goals set by the company.
- **Leadership & Engagement** – Our management is committed to fostering a culture of quality and accountability, empowering our employees to contribute effectively to our shared goals. Top Management undertakes to provide resources required for QMS processes and implementation of the Quality Policy and objectives, as well as to conduct regular QMS analysis to ensure its effectiveness.
- **Process Approach & Risk-Based Thinking** – We apply a structured, process-driven approach to our operations, ensuring efficiency, consistency, and the proactive management of risks and opportunities.
- **Compliance & Integrity** – We operate in full compliance with applicable legal, regulatory and contractual requirements, maintaining the highest standards of ethics and professionalism.

By following these principles, we reinforce our commitment to quality, ongoing improvement, and delivering customer satisfaction. This policy will be reviewed to ensure it remains aligned with our strategic goals and pursuit of excellence.

Signed:



Bahruz Asgarov - CEO

Date: 25.09.2025